Bagh, Delhi by the allottees of SFS-MIG-LIG flats, during 1987-88 till 29th February, 1988;

(b) what is the number of complaints which have been looked into and the remedial measures taken;

(c) what is the number of complaints still remaining unattended to the reasons therefor and the time likely to be taken by the DDA to dispose them of;

(d) whether any periodical review of these registered complaints is made by the Chief Engineer, Engineer or any other officer in the DDA; if so at what level; and

(e) what redressal machinery has been provided by the DDA for disposing of such complaints?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI DALBIR SINGH): (a) and (b)

Category	No. of complaints received	No. of complaints attended	Balance
SFS	144	142	2
MIG	183	178	5
LIG	145	140	5
TOTAL :	472	460	12

(c) 12 complaints remains unattended. A week's time is needed to attend to these complaints.

(d) The AE in-charge frequently reviews the complain register. CE|SE|EE also check the complaints on inspection.

(e) An enquiry office has been set up to deal with the day to day complaints of the residents.

Removal of defects in SFS scheme category III flats in Gulabi Bagh

2566. SHRI KAPIL VERMA : Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether it is a fact that despite repeated requests from the allottees of flats in SFS scheme category III in Gulabi Bagh, the D.D.A. has not taken any action to remove the Patent structural defects *viz.*, wall being out of plumb junction of roof slabs with walls uneven and not in straight line jambs out of plumb, doorframes uneven gap between shutter and frame and the wall floor uneven and hollow room sizes not even and a host of other defects;

(b) if so, what are the reasons therefor; and

(c) what technique has been or is being applied to set right the said structural defects?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI DALBIR SINGH): (a) and (b) No, Sir. The various defects pointed out are of a general nature which are unavoidable in mass construction. However, flats were handed over to allottees after removing all the defects to their satisfaction. All the defects as pointed out by Vaish Committee have since been got removed and thereafter the flats were got load tested from IIT and found structurally safe.

(c) Standard Civil engineering techniques are applied as per CPWD specifications to remove these defects.

Collections for water meter charges in Gulabi Bagh

2567. SHRI KAPIL VERMA: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether the Delhi Development Authority has collected Rs. 50/- as

security, Rs. 75/- as advance water charges and Rs. 25/- as connection charges, from the allottees of the self financing scheme flats in Gulabi Bagh, even though these allottees had got their own water security meters installed;

(b) if so what are the reasons therefor; and

(c) whether water in this colony would be supplied by the DDA or the Municipal Corporation of Delhi; if by the latter, whether these allottees would have to pay connection charges and security to the corporation also?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI DALBIR SINGH): (a) Yes, Sir. The allottees are required to pay security charges advance water charges and connection charges. However water meter duly tested by MCD is to be provided by the allottees.

(b) DDA has reported that MCD also demands such type of charges and there is nothing unusual in this. On the other hand, MCD also before sanctioning water connection, demands @ Rs. 50/- per flat as advance charges for water from DDA. The DDA therefore has collected Rs. 75 advance charges from allottees *i.e.* Rs. 50 to be paid to MCD and Rs. 25 as deopsit adjustable against dues.

(c) DDA has reported that at present water is being supplied by MCD to DDA in an underground tank and DDA is supplying water through boosting arrangement to allottees. After transfer of services to Corporation, MCD will have to undertake water supply and the security deposit of the allottees will get transferred from DDA to MCD, and allottees will not be required to pay any more connection charges.

Opening of fair price shops in Delhi

2568. SHRI S. S. AHLUWALIA: Will the Minister of FOOD AND CIVIL SUPPLIES be pleased to state:

(a) whether there is a limit for registration of maximum number of ration cards with a Fair Price Shop; if so, the limit prescribed;

(b) whether there is a limit of minimum number of ration cards for getting a Fair Price Shop opened; if so, the limit prescribed;

(c) whether normally one Fair Price Shop can have ration cards from 500 to 1000, but not more than that;

(d) the number and locations of Fair Price Shops which comes under the jurisdiction of Circle No. 36 of the Food and Civil Supplies Department, Delhi Administration which are overloaded with ration cards upto two thousand and three thousands; and

(e) what are the reasons that more Fair Price Shops are not being opened under the said Circle and by when the position will ease by opening new fair price shops and number and locations of shops likely to be opened during the year 1988-89?

THE DEPUTY MINISTER IN THE MINISTRY OF FOOD AND CIVIL SUPPLIES (SHRI D. L. BHITHA): (a) to (c) The Central Government has suggested a norm of one fair price shop for every 2000 persons to the States and UTs. However, this is a matter to be decided by the States/UTs taking into account the density of population, terrain of the area etc.

Delhi Administration has stated that normally a vacancy for a new FPS is notified when 3500 additional cereal units are available in particular area. No limit for minimum or maximum number of cards to be registered with a FPS has been fixed. Normally, a Fair Price Shop has 400 to 600 food cards.

(d) and (e) There is only one Fair Price Shop (No 4768) located in Vasant Vihar under the jurisdiction of Circle No. 36 having 2610 food cards registered with it.

Non-availability and high rental value of business premises are the reasons for